



Calvin University Service Animal Protocol

I. Purpose

Calvin University is committed to providing reasonable accommodations to persons with disabilities in compliance with Section 504 of the Rehabilitation Act, the American with Disabilities Act (ADA) and the Michigan Persons with Disabilities Civil Rights Act (MPDCRA). This policy governs the use of service animals on campus by persons with disabilities.

II. Protocol Statement

Persons with disabilities may be accompanied by working service animals on the campus of Calvin University consistent with the provisions of this protocol.

III. Definitions

The definition of a disability under ADA is:

A physical or mental impairment that substantially limits one or more major life activities, a record of such an impairment, or being regarded as having such an impairment.

The definition of a service animal is:

A service animal is a *dog* that has been individually trained to do work or perform tasks for the benefit of an individual with a disability. A service animal is not a pet. The work or task performed by a service animal must be directly related to a person's disability. Species other than dogs are not considered service animals for the purpose of this definition.

The use of a trained miniature horse is permitted in certain cases with consideration for the following:

- The type, size and weight of the miniature horse and whether the facility can accommodate these features;
- Whether the handler has sufficient control of the miniature horse;
- Whether the miniature horse is housebroken; and
- Whether the miniature horse presence in a specific facility compromises legitimate safety requirements that are necessary for safe operation.

This protocol does not apply to animals for the provision of emotional support, well-being, comfort or companionship.

IV. Clarifying Animal Status

Service animals are permitted in all public facilities on campus in accordance with this protocol. Calvin College employees should not question an individual

A service animal must be housebroken and kept under control by a harness, leash, or other tether, unless the person is unable to hold those, or such use would interfere with the service animal's performance of work or tasks. In such instances, the service animal must be kept under control by voice, signals or other effective means. A service animal may be removed from the campus if it is disruptive (e.g. barking, wandering, displaying aggressive behavior) or not house broken and if the behavior is outside of the duties of the service animal. Service animals that are ill, unhygienic, and/or unsanitary are not permitted in public campus areas. The individual responsible for such an animal may be required to remove the animal.

IX. Dispute Resolution Procedure